



Virginia Garcia Memorial
HEALTH CENTER

Non-Discrimination Notice

Virginia Garcia Memorial Health Center (VGMHC) follows Federal civil rights laws and does not discriminate on the basis of your race, color, age, religion, national origin, ancestry, sex, sexual orientation, gender identity, mental or physical disability, health condition/diagnosis, political affiliation, immigration status, source of income, marital status, veteran status and/ or any other basis prohibited by law. VGMHC does not exclude people or treat them differently because of any of these classifications.

VGMHC provides free help and services to people with disabilities to speak to and understand your care providers such as:

- Professional sign language interpreters and written information in other formats (large print, audio, electronic and other formats).
- Free language services to people whose primary language is not English including professional interpreters and information written in other languages

If you need these services, contact the Clinic Operations Manager at your clinic.

If you believe that VGMHC has not provided these needed services or discriminated in another way, you can file a complaint with:

Virginia Garcia Memorial Health Center
Attention: Corporate Compliance Officer
PO Box 6149
Hillsboro, OR 97007
Office 503-352-8561
Fax 503-359-8532

You may file a complaint in person or by telephone, mail, or fax. If you need help filing a complaint, contact our Patient Engagement Specialist at 503-352-8677.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F
HHH Building
Washington, D.C. 20201
1-800-368-1019 or 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>